Alibaba Group Environmental Policy

(Pilot Version)

General statements

In pursuit of becoming a sterling company that lives for 102 years, Alibaba integrates environmental considerations into its corporate development strategy. Our dedication lies in minimizing our environmental footprint across every aspect of our production and operations to fast-track our journey toward sustainable development.

This Environmental Policy, crafted by our ESG Strategic Operations and Research Department, receives approval from the Sustainability Steering Committee. This policy is subject to biennial review and revision to ensure its relevance and efficacy.

The Environmental Policy, applicable to Alibaba Group and its subsidiaries ("Alibaba", "the Group" or "us"), spans our production, operational facilities, products and services, distribution, logistics, waste management, acquisitions, etc. It mandates adherence from all Alibaba employees (including full-time and part-time employees) and encourages compliance among our suppliers and key business partners.

Principles

Alibaba strictly complies with the *Air Pollution Prevention and Control Law of the People's Republic of China*, the *Law of the People's Republic of China on the Prevention and Control of Solid Waste Pollution*, the *Water Pollution Control Law of the People's Republic of China*, the *Law of the People's Republic of China on Prevention and Control of Pollution from Environmental Noise*, the *Environmental Protection Law of the People's Republic of China*, and other environmentally relevant laws and regulations of countries where we operate in China, the United States, Singapore, and other operational jurisdictions, in line with the principles of the United Nations Sustainable Development Goals (UNSDGs) and the United Nations Global Compact (UNGC). We will implement an environmental management system and take action to implement our principles through a governance structure.

Governance

We have established the Sustainability Committee to oversee, review and guide the Group's environmental management efforts including climate change, greenhouse gas emissions, biodiversity, water resource management, energy and resource management and waste management, etc. The Committee's responsibilities include but not limited to review and guide the identification, assessment, management, and response to environmental risks and opportunities such as climate change, water stress and biodiversity. It also ensures strong oversight and internal management of environmentally related strategies, policies, objectives, and implementations, as well as review environmentally related disclosures.

Under the leadership of the Sustainability Committee, the Sustainability Steering Committee is responsible for planning and implementing environment-related strategic objectives, and

the ESG Working Group is responsible for implementing relevant measures, and establishing and maintaining the management mechanism system and incentive system of environmental performance to ensure the effective completion of objectives.

We are committed to fully implementing the environmental management system, gradually setting environmental objectives, and improving the environmental quality of our products and services.

Commitments and Actions

1. Energy and Emissions

We pledge to strengthen our energy and resource management, continuously boosting energy efficiency and resource utilization, actively promoting the deployment and application of clean energy across the Group, including distributed photovoltaic construction and clean energy procurement, etc., so as to reduce greenhouse gas emissions from our own operations and supply chains, and drive the ecological emissions reduction of our platform.

We have set a goal of achieving carbon neutrality in our own operations by no later than 2030, halving the emission intensity of the value chain compared with 2020, and facilitating 1.5 gigatons of GHG emission reduction over 15 years by 2035 across Alibaba's digital ecosystem. To achieve our climate ambitions, we will:

- Design, manage and operate our site facilities appropriately, improve energy efficiency in operation, actively deploy photovoltaic in our own operation facilities, purchase clean energy, etc.;
- Drive value chain emissions reduction, such as promoting the use of clean energy and sustainable packaging/logistics in the supply chain;
- Promote emissions reduction along its ecosystem, such as using platforms to link ecosystem emissions reduction and enabling emissions reduction through scientific and technological innovation.

2. Climate Change

We regularly assess and analyze the climate change risks and opportunities and incorporate them into business planning. We reduce the impact of climate change on the company and seize potential development opportunities by formulating response plans in advance and carrying out climate adaptation and mitigation projects. We are committed to regularly disclosing information on climate-related risks and opportunities, their impacts and responses in accordance with relevant laws and regulations and domestic and foreign standards. We will track, learn from and incorporate the evolving regulatory policy requirements and framework for climate-related information disclosure for future climate action and information disclosure.

3. Water Resource

We regularly monitor and report on water use, commit to water management, reduce water use, improve water use efficiency and protect water resources.

We are dedicated to conserving water in our operations. In order to achieve our goal of water conservation, we are committed to water conservation initiatives, reducing water use and actively participating in water conservation initiatives.

4. Biodiversity

We aim to achieve a net positive impact on biodiversity by applying different levels of biodiversity strategies and actions. We are committed to promoting zero deforestation through our own operations, supply chains and joint efforts of partners.

5. Sustainable Product/Service Design

We are devoted to embedding sustainability in our business design, ensuring the sustainable use of resources and the long-term environmental protection, and incorporating environmental impacts into the design management of products/services across Alibaba's businesses.

6. Environmentally Friendly Packaging

We consider the environmental impact in our packaging strategy, and are committed to reducing packaging, reusing packaging, recycling packaging, and matching R&D resources to sustainable packaging solutions to gradually reduce disposable plastic packaging.

7. Reduce Food Waste

We are committed to continuously improving the management of food loss and waste through the promotion of clear your plate action, continuously enhance the food loss management, and enhancing the food-saving awareness of all employees, to reduce food waste.

8. Waste Management

We are committed to improving waste management in our operations and value chain, with a commitment to 100% compliance in waste disposal.

9. Environmental Awareness Training

We are committed to continuously and extensively communicating with internal employees and external stakeholders on issues related to environmental management (such as policies, action plans, information disclosure, etc.), establishing and implementing internal management and communication mechanisms to continuously help employees improve their awareness and awareness of environmental management, and encouraging all employees, supply chain and ecological partners to improve their environmental performance in operation and life.

10. Consumer Education

We use Alibaba's platform to continuously promote consumer education about the impact of their choices of products and services on their well-being and the environment.

We are committed to continuously tracking, recording, evaluating and managing the Group's environmental performance, regularly disclosing major environmental events and environmental performance in the annual ESG report and other channels, negotiating and communicating with stakeholders on environmental issues, conducting internal and external audits at least once a year on important environmental information under the environmental management system, and continuously improving our environmental management system and environmental performance through actions based on potential issues identified. Follow the latest developments on https://www.alibabagroup.com/esg, if you have any questions or suggestions, please contact ESG@alibaba-inc.com.